Home Infusion Nurse Clinician – New York

The Home Infusion Nurse provides in-hospital and in-home nursing services to our patients. The Nurse collaborates with the patients, family members and PromptCare’s Intake and Sales teams to facilitate patient discharge and coordination of care in the home. Teaching the patients and family members about their therapy and supplies and performing the initial hook-up of patients to their IV therapy to facilitate discharge to the home are also critical elements of the job.

Reports to: Manager of Nursing – New York

Job Location: Positions available in the following areas of New York – Rockland, Westchester, Hudson, Orange, Putnam, Westchester, Queens, Nassau & Suffolk - Both Full-time and Per Diem are open

SUMMARY OF KEY JOB FUNCTION:

This is a field-based, hands-on nursing position that requires a candidate with the drive and skill to be a nurse caregiver, patient advocate and positive representative of PromptCare. The successful candidate must be proficient in all phases of home infusion nursing.

JOB QUALIFICATIONS:

- Must be a Registered Nurse in New York with a license in good standing
- Must have a valid driver’s license and automobile insurance in good standing
- At least 2 years’ experience as a home infusion nurse, or equivalent experience working in another field-based home nursing organization, is required
- IV and PICC certification is strongly preferred
- Specific training and/or certification as a heart failure nurse is highly desirable
- Experience with the following IV therapies is a major advantage: inotropes, intravenous immunoglobulin, and Total Parenteral Nutrition (TPN)
- Excellent organizational and time management skills are required. Must be self-motivated
- Excellent verbal presentation skills to teach the patients about their therapy are required
- Organized with respect to meeting deadlines and getting the work done
- Strong interpersonal skills to deal with patients and their families in a professional, compassionate manner are required
- Must have adequate PC skills to use e-mail and update nursing notes and other documentation electronically in a timely manner
- Strong work ethic and desire to serve our patients
ESSENTIAL JOB FUNCTIONS:

- Evaluates patient experiences for opportunities to improve customer satisfaction
- Provides patients and family members with timely and accurate information, and takes appropriate corrective actions regarding our services to ensure complete satisfaction
- Ability to initiate and develop good working relationships with patients and family members is essential
- Plans daily events so as to be as efficient as possible with time management (e.g., minimizes travel time by planning routes ahead of time)
- Submits professional nursing notes for each patient visit into our enterprise system immediately following each IV therapy session
- Ability to properly triage problems in the field in accordance with company standards and other verbal and written training policies
- Follow proper procedures for accurate and timely documentation of patient concerns, and most importantly, takes appropriate corrective actions
- Maintains strong knowledge of PromptCare’s Standard Operating Procedures (SOPs) and ensures that they are applied consistently
- Maintains compliance to all applicable laws, regulations and SOPs at all times
- Conducts activities with a mindset of delivering “white glove” service to the patients and family members
- Submits expense reports for travel at least once monthly and in a timely manner
- Projects a positive attitude at all times with patients and family members, and gets involved in PromptCare’s employee activities

Other Duties as Assigned

- Perform other duties as assigned
- Able to work longer than normal hours with little or no notice, as needed
- Attend staff meetings, teleconferences and patient care conferences as needed
- Ability to lift a minimum weight of 35 pounds, and able to perform repetitive standing, sitting, stooping, walking, stretching, reaching, typing and use full range of body motions
- Understand and follow PromptCare’s employee policies and procedures

The PromptCare Companies, Inc. offers a competitive salary, and a comprehensive benefits package including 401K. For immediate & confidential consideration fax resumes to (732)381-7962 or email resumes to jobs@promptcare.net