## Gas Gas Dealer Parts Ordering Process:

- 1. All orders with specific part numbers and quantities will be processed within 24 hours. All orders that do not include part numbers will take 48 hours to process.
- Orders may be emailed to <u>orders@gofasters.com</u> or faxed to 320-839-7015. We will confirm order with the dealer via email or fax confirmation within 24 hours. If you do not receive a confirmation within 24 hours, please call us at 320-839-7143
- 3. All orders will ship via UPS within 24 hours of confirmation regardless of backordered parts on order, except when specified by dealer to hold order until all parts are ready to ship.
- 4. Expedited orders: To ship UPS Blue (2<sup>1ld</sup> day) or UPS Red (1 day). Order must be placed by 12 pm central time.
- Returns will be handled and processed within 5 days of return and MUST have a
  Return Authorization number previously released from Mark Berg only at
  GoFasters. Some returns may warrant a 15% restocking fee and a forfeiture of
  Freight costs.
- 6. All orders will have UPS actual shipping costs plus \$2.50 in handling and packaging costs. All dealer drop ships will incure a \$15.00 additional handling charge.

Contacts:

GoFasters Powersports 209 NW 1<sup>st</sup> St Ortonville, MN 56278

320-839-7143