

GAS GAS WARRANTY POLICY AND PROCEDURE FOR 2011

TO ALL GASGAS DEALERS,

Following is the warranty policy and procedure for claiming warranty issues:

1. All GASGAS motorcycles are warranted by the manufacturer for manufacturing defects for a total of 30 days from date of DELIVERY to the final customer as indicated on the PDI check sheet and/or bill of sale.
2. All GASGAS motorcycles are warranted for 30 days for warranty purposes from the time of initial PDI or whenever the motorcycle was first fueled, serviced and started as indicated on the PDI worksheet filled out by the dealer.
  - a) Upon delivery of the motorcycle from GasGas Offroad US, you will receive a PDI checklist.
  - b) Once the motorcycle is sold and the PDI checklist is completed, it must be mailed to GasGas Offroad US.
3. The warranty period will be determined by the PDI inspection sheet. WITHOUT THE PDI Sheet filled out, WARRANTY CLAIMS WILL NOT BE PROCESSED!
4. All GASGAS warranty requests are to be submitted to GoFasters within 10 days of date of failure. Please contact GoFasters to determine if digital pictures will be required concerning the repair.
5. All warranty parts become the property of GasGas Spain and must be tagged and saved for a period of 90 days. Do not ship defective or broken parts to GoFasters unless requested to do so. Parts may be scrapped after you receive credit for them. Please make sure to label all parts with the motorcycle serial number. All replacement parts must be OEM GASGAS parts.
6. All GASGAS warranty requests received by GoFasters from its USA dealers are submitted to the GASGAS factory in a timely manner and are subject to approval by the manufacturer at this time. The manufacturer reserves the final decision in whether a warranty request is approved or rejected.
7. Once GoFasters receives conformation from the manufacturer (GAS GAS MOTOS, SA) that a claim has been accepted, a credit note (in reference to the serial number) will be generated and applied to the dealers parts account and a copy of the credit will be emailed or mailed. Replacement parts will be at dealer cost.