



I wanted to reach out to each of our amazing clients and express my gratitude for your continued support throughout 2018 and over the years leading up to now. It is because of each of you, that I am able to come to work everyday and make a living doing something that I truly love!

As many of you know, I started LKN Small Engine back in 2013 as a hobby. I worked out of my 2 car attached garage in my house that was located off of Shearers Rd in Mooresville. Over the years we have grown consistently and had a few different locations before landing in our current location on Charlotte Hwy, in Mooresville.

Along with rapid growth, there a plenty of pro's and con's that can be found. Some of the awesome things that our growth has allowed, include being able to provide job opportunities for our community, and provide support for youth and youth organizations in our community. On the other hand, my goal has ALWAYS been to provide world-class service to each of my customers. Along with rapid growth, and expansion, also comes some growing pains. As we have transitioned over the years from a one man operation, to a staff of 7+, there are inevitably some balls that sometimes get dropped and some training issues that arise.

As we enter into 2019, I have made it my #1 goal to ensure that regardless of our size, we ensure that EVERY customer has the BEST possible experience. To assist in this, I have hired an amazing dealership consultant that has, and is helping us to revamp some of our processes and to ensure that we operating as efficiently as possible so that we can proved YOU with a world-class EXPERIENCE.

All of us at LKN Small Engine are excited for what 2019 will bring. We want to thank you again for your continued support, and we look forward to serving you in 2019.

Sincerely,

*Jared M. Washington, Owner*