

Our Mission

PromptCare's Cardiac Transitions Program is dedicated to supporting and educating Stage D heart failure patients and their caregivers on Inotropic infusions, improving their quality of life and preventing readmissions to the hospital. Our goal: better patient care through customized programming and caring support.

PromptCare is a participating provider with most major insurance carriers.



Contact Us

Servicing the Tristate area: NY, NJ and PA
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www.promptcare.net



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Personalized Care from the
Comfort of Home

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Dedicated Team, Customized Patient Care

PromptCare's Cardiac Transitions Programs utilizes a customized and innovative team approach to improve each patient's quality of life and outcome of care. We pride ourselves on being the preferred partner for superior management of complex heart failure patients, providing unsurpassed clinical expertise, reliable service, smooth transitions and swift turnaround times.

The Cardiac Transitions Team:

- Expert Heart Failure Clinical Nurse Liaisons
- Cardiac Clinical Pharmacists
- Heart Failure-Educated Infusion Nurses
- Cardiac Insurance Specialists

Our team works collaboratively with physicians to help care for patients being discharged from the hospital to various settings, including post-acute care, home with a certified home-care team or home with palliative care.

“PromptCare is invested in my patients' well-being, and they are very good with clinically complicated cases; that's their specialty. PromptCare is my first choice for heart failure patients.”

—Case Manager, New Jersey

Transitioning the Patient Home

PromptCare works closely with the hospital and physician to ensure every patient's seamless transition home. We achieve this through early screening for medication/ insurance/ social issues and close personalized ongoing patient follow up throughout the program. All Cardiac Transitions patients receive:

- An enhanced assessment of post-discharge needs
- Caregiver and patient education
- A 24-hour post discharge visit by an RN
- Vigilant follow-up post hospital discharge or after periods of instability

Preventing Hospital Readmission

The program also offers:

- 24/7 access to PromptCare pharmacists and nurses
- Enabling medication compliance to reinforce the HF's “guideline directed management” as prescribed by their Cardiology team.
- Use of a primary nursing model
- Ongoing education with an emphasis on strategies to increase adherence to the patient's treatment plan
- Access to adjunct therapy kit
- Follow-up on the patient's progress with members of the healthcare team
- Early attention to signs and symptoms of fluid overload
- Ongoing monitoring of lab test results



The PromptCare Difference

PromptCare Home Infusion provides a full range of home infusion therapy and support programs for both pediatric and adult patients throughout New Jersey, New York and Pennsylvania. Our expert clinical and dedicated customer-relationship professionals deliver unmatched levels of transitional care and ongoing service for your most medically complex home-based patients.

We're the company more cardiologists, nurses and case managers trust for managing their most clinically complex end-stage heart failure patients.

In short, we treat your patients like our own, providing the expert clinical guidance, case management and ongoing care to ensure the highest patient satisfaction in the industry. Our extraordinary team is what makes us different and we invite you to visit our website at www.promptcare.net to learn more.

www.promptcare.net