

## Our Mission

PromptCare's Pediatric Transitions Program is dedicated to supporting and educating the families and caregivers of a medically fragile child during and after the child's transition home. The company prides itself on being the preferred partner for superior management of complex cases, providing unsurpassed clinical expertise, reliable service, smooth transitions and swift turnaround times with the goal of improving every child's quality of life and outcome of care.

PromptCare is a participating provider with most major insurance carriers.

"PromptCare goes the extra mile, particularly with some of our more difficult cases and complex patients."

— Lisa Monchil, RRT  
Westchester Pediatric Pulmonary

## Contact Us

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NH, RI and VT  
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[www.promptcare.net](http://www.promptcare.net)

**PromptCare**  
Pediatric Transitions

High-tech.  
High-touch. **Better care.**



Helping Medically Complex  
Pediatric Patients Thrive

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## High-Tech, Disease-Centered Care from the Comfort of Home

Taking a loved one home for the first time on medical equipment can be one of the most challenging tasks a caregiver can go through. PromptCare specializes in the high-tech needs of a pediatric patient and their family, guiding them through this often daunting event. With years of experience in the high-tech respiratory field, our goal is to provide the safest, smoothest transition from the hospital to your home.

PromptCare's Pediatric Transitions Program focuses on reuniting the family unit through care and clinical expertise, promoting growth and development, maximizing mobility, and enhancing family support. We also provide ongoing patient evaluation for changes in his/her need for ventilator support and the use of a speaking valve as tolerated to encourage vocalization. The program helps a patient's physician and family partner together to develop a unique clinical plan of care that provides the best patient outcome at home. Program highlights include:

- A partnership with the family and physician to decrease hospital admissions
- An evaluation of the patient's home environment for safety
- Improved communication between family and doctor
- Family clinical training on their therapy in first 30 days at home and on-going as needed
- Monthly visits by a PromptCare respiratory therapist to ensure compliance to and understanding of therapy
- Collaboration with the physician to initiate weaning from ventilator support
- 24/7 access to one of PromptCare's Pediatric Respiratory Therapists

## Services We Offer:

- Home Ventilator Program (invasive & non-invasive)
- Bipap Therapy
- Oxygen Therapy (stationary & portable)
- Enteral Feeding
  - Zevex Pump
  - Joey Pump
- Cough Assist Devices
- Tracheostomy Management
- Pulse Oximetry

Our specialized local service centers provide care to patients throughout the following states: New York, New Jersey, Connecticut, Delaware, Maine, Massachusetts, New Hampshire, Ohio, Pennsylvania, Rhode Island, Vermont, and West Virginia.

## The PromptCare Difference

PromptCare Respiratory and PRO2®, a proud member of the PromptCare family, provide high-tech, patient-focused respiratory equipment and quality patient care throughout our Northeast servicing areas. We are one of the nation's largest providers of home ventilator therapy, providing industry-leading technology and customized clinical reports for your most fragile and complex ventilated patients, including pediatric patients.

In short, we treat your patients like our own, providing the expert clinical guidance, case management and ongoing care to ensure the highest patient satisfaction in the industry. Our extraordinary team is what makes us different and we invite you to visit our website at [www.promptcare.net](http://www.promptcare.net) to learn more.



“When my daughter was first diagnosed, it was overwhelming. We had never used a pulse oximeter, suction machine or cough-assistive device before. But our PromptCare pediatric respiratory therapist explained what each piece of equipment was for and how to use it. From that day on, they have been a key part of our care team.”

— Jen Lozina, whose daughter, Emily, was diagnosed with spinal muscular atrophy. Emily relies on a non-invasive portable ventilator, provided by PromptCare, to go to birthday parties, attend picnics and travel to local attractions with her family.