

# **IMPORTANT SAFETY RECALL**

**OCTOBER 2017**

## **SAFETY RECALL NOTICE – ICON ALLIANCE & ICON ALLIANCE GT MOTORCYCLE HELMETS**

**NHTSA Recall No. – 17E-050**

**To: All Distributors/Dealers/Owners**

**Re: Exchange of Certain Icon Alliance Dark & Icon Alliance GT Horror & Rubatone Motorcycle Helmets - Sizes Extra Small (XS), Small (S), Medium (M), Large (L), Extra Large (XL), Double Extra Large (2XL), and Triple Extra Large (3XL)**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

J-Tech Corp., the manufacturer of Icon motorcycle helmets, has decided that a defect related to motor vehicle safety may exist in certain Icon Alliance Dark helmets, manufactured from January 2017 through July 2017, and Icon Alliance GT Horror and Rubatone helmets, manufactured from March 2017 through July 2017 (“potentially affected helmets”). This notice applies to sizes Extra Small (XS), Small (S), Medium (M), Large (L), Extra Large (XL), Double Extra Large (2XL), and Triple Extra Large (3XL) of both helmet models. In particular, the D-rings that are sewn to the webbing of the retention system of some helmets may detach from the webbing due to faulty stitching. In the event of a crash, the wearer may not be adequately protected, increasing the risk of personal injury or death.

### **WHAT THE MANUFACTURER WILL DO**

Replacement helmets will be provided free of charge to owners of potentially affected helmets.

### **WHAT DISTRIBUTORS/DEALERS SHOULD DO**

Distributors/Dealers that are still in possession of potentially affected helmets should cease all sales of these helmets, post the enclosed recall poster in their stores and on their websites, and contact Parts Unlimited by phone at (800) 369-1000, or by email at [helmets@parts-unltd.com](mailto:helmets@parts-unltd.com) for instructions on how to return any potentially affected helmets in inventory. (See the steps below on how to determine if a helmet is subject to this recall.) Further, distributors should send a copy of this notification letter and the enclosed recall poster to all dealers and ascertainable purchasers of the potentially affected helmets; and dealers should send a copy of this notification letter to all ascertainable purchasers. Please be advised that it is a violation of Federal law to sell any new or used item of motor vehicle equipment covered by this notification until the defect has been remedied.

### **WHAT HELMET OWNERS SHOULD DO**

If you are the owner of a potentially affected helmet, you should first confirm that your helmet is subject to this exchange program by doing the following:

1. Confirm that the model name “Alliance” or “Alliance GT” appears on the DOT certification label on the back of the helmet as shown below;



2. Confirm that your helmet is an Alliance Dark, Alliance GT Horror, or Alliance GT Rubatone, as shown below:



**Alliance Dark**

**Alliance GT  
Rubatone**

**Alliance GT  
Horror (Red)**

**Alliance GT  
Horror (Blue)**

3. Look inside the helmet, under the comfort liner to find the date label affixed to the expanded polystyrene (“EPS”) liner. Confirm that the label:
  - A) Indicates a Month/Year that falls within **January 2017 through July 2017 for Alliance Dark helmets**, or **March 2017 through July 2017 for Alliance GT Rubatone or Alliance GT Horror helmets**; and
  - B) Does **NOT** have a green check mark on the date label as shown below. Any helmet that has a green check mark on the label affixed to the EPS liner has been examined prior to sale and found **NOT** to have the defect at issue in this recall.



**ANY HELMET WITH A GREEN CHECK MARK ON THE LABEL AS SHOWN ABOVE IS NOT SUBJECT TO THIS RECALL AND SHOULD NOT BE RETURNED.**

If your helmet meets the criteria above, please cease using the helmet. Owners should initiate contact to arrange for free shipping to return potentially affected helmets to Parts Unlimited, 3511 Kennedy Road, Janesville, WI 53545. If you choose to ship your helmet to Parts Unlimited via the postal service, it should be returned to POB 5222, Janesville, WI 53547-5222. Upon receipt of a potentially affected helmet, Parts Unlimited will arrange for a replacement helmet to be shipped to the owner of the potentially affected helmet free of charge. Please

contact Parts Unlimited by phone at (800) 369-1000, or by email at [helmets@parts-unltd.com](mailto:helmets@parts-unltd.com) for instructions on how to return your helmet.

If you have any problems obtaining a replacement helmet, you can contact NHTSA at the address below:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Alternatively, you may call the DOT Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please contact Parts Unlimited at (800) 369-1000 or [helmets@parts-unltd.com](mailto:helmets@parts-unltd.com) should you have any questions or concerns regarding this matter.

Please know that the helmet manufacturer is committed to quality and safety, and apologizes for any inconvenience this notification may cause. The helmet manufacturer will be happy to work with you in any reasonable way that supports your satisfaction and safety.

Thank you for being a valuable Icon helmet customer.

Potentially Affected Helmets

| DESCRIPTION                          | PART NUMBER |
|--------------------------------------|-------------|
| HELMET ALLIANCE DARK XS              | 0101-6642   |
| HELMET ALLIANCE DARK SM              | 0101-6643   |
| HELMET ALLIANCE DARK MD              | 0101-6644   |
| HELMET ALLIANCE DARK LG              | 0101-6645   |
| HELMET ALLIANCE DARK XL              | 0101-6646   |
| HELMET ALLIANCE DARK 2X              | 0101-6647   |
| HELMET ALLIANCE DARK 3X              | 0101-6648   |
|                                      |             |
| HELMET ALLIANCE GT RUBATONE BLACK XS | 0101-8853   |
| HELMET ALLIANCE GT RUBATONE BLACK SM | 0101-8854   |
| HELMET ALLIANCE GT RUBATONE BLACK MD | 0101-8855   |
| HELMET ALLIANCE GT RUBATONE BLACK LG | 0101-8856   |
| HELMET ALLIANCE GT RUBATONE BLACK XL | 0101-8857   |
| HELMET ALLIANCE GT RUBATONE BLACK 2X | 0101-8858   |
| HELMET ALLIANCE GT RUBATONE BLACK 3X | 0101-8859   |
|                                      |             |
| HELMET ALLIANCE GT HORROR RED XS     | 0101-10100  |
| HELMET ALLIANCE GT HORROR RED SM     | 0101-10101  |
| HELMET ALLIANCE GT HORROR RED MD     | 0101-10102  |
| HELMET ALLIANCE GT HORROR RED LG     | 0101-10103  |
| HELMET ALLIANCE GT HORROR RED XL     | 0101-10104  |
| HELMET ALLIANCE GT HORROR RED 2X     | 0101-10105  |
| HELMET ALLIANCE GT HORROR RED 3X     | 0101-10106  |
|                                      |             |
| HELMET ALLIANCE GT HORROR BLUE XS    | 0101-10093  |
| HELMET ALLIANCE GT HORROR BLUE SM    | 0101-10094  |
| HELMET ALLIANCE GT HORROR BLUE MD    | 0101-10095  |
| HELMET ALLIANCE GT HORROR BLUE LG    | 0101-10096  |
| HELMET ALLIANCE GT HORROR BLUE XL    | 0101-10097  |
| HELMET ALLIANCE GT HORROR BLUE 2X    | 0101-10098  |
| HELMET ALLIANCE GT HORROR BLUE 3X    | 0101-10099  |

## ICON ALLIANCE DARK & ICON ALLIANCE GT MOTORCYCLE HELMET RECALL

J-Tech Corp., the manufacturer of Icon motorcycle helmets, is voluntarily recalling Icon Alliance Dark helmets, manufactured from January 2017 through July 2017, and Icon Alliance GT Horror and Rubatone helmets, manufactured from March 2017 through July 2017 (“potentially affected helmets”). This recall applies to sizes Extra Small (XS), Small (S), Medium (M), Large (L), Extra Large (XL), Double Extra Large (2XL), and Triple Extra Large (3XL) of both helmet models. The potentially affected helmets may contain a defect related to motor vehicle safety. In particular, faulty stitching on the nylon webbing attached to the D-rings may possibly not remain secure within the webbing. This may allow the D-rings to separate from the chin strap. In the event of a crash, the wearer may not be adequately protected, increasing the risk of personal injury or death. Although only a small percentage of the potentially affected helmets contain the defect at issue, J-Tech is voluntarily recalling the entire production lot in an abundance of caution and will provide replacement helmets free of charge to owners of the potentially affected helmets.

To determine whether your helmet is subject to this exchange program, please do the following:

1. Confirm that the model name “Alliance” or “Alliance GT” appears on the DOT certification label on the back of the helmet as shown below;



2. Confirm that your helmet is an Alliance Dark, Alliance GT Horror, or Alliance GT Rubatone, as shown below:



Alliance Dark



Alliance GT  
Rubatone



Alliance GT  
Horror (Red)



Alliance GT  
Horror (Blue)

3. Look inside the helmet, under the comfort liner to find the date label affixed to the expanded polystyrene (“EPS”) liner. Confirm that the label:
  - A) Indicates a Month/Year that falls within **January 2017 through July 2017 for Alliance Dark helmets, or March 2017 through July 2017 for Alliance GT Rubatone or Alliance GT Horror helmets;** and
  - B) Does **NOT** have a green check mark on the date label as shown below. Any helmet that has a green check mark on the label affixed to the EPS liner has been examined prior to sale and found **NOT** to have the defect at issue in this recall.

Check Mark



**ANY HELMET WITH A GREEN CHECK MARK ON THE LABEL AS SHOWN ABOVE  
IS NOT SUBJECT TO THIS RECALL AND SHOULD NOT BE RETURNED.**

If your helmet meets the three criteria above, please cease using the helmet. Owners should initiate contact to arrange for free shipping to return potentially affected helmets to Parts Unlimited, 3511 Kennedy Road, Janesville, WI 53545 or POB 5222, Janesville, WI 53547-5222 if shipping via the postal service. Upon receipt of a potentially affected helmet, Parts Unlimited will arrange for a replacement helmet to be shipped to the owner of the potentially affected helmet free of charge. Please contact Parts Unlimited by phone at (800) 369-1000, or by email at [helmets@parts-unltd.com](mailto:helmets@parts-unltd.com) for instructions on how to return your helmet.