

## **Cortland Medical Supply**

### **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements**

Cortland Medical Supply complies with applicable New York State and Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cortland Medical Supply does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Cortland Medical Supply

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Cortland Medical Supply Executive Director at (607) 756-3880.

If you believe that Cortland Regional Medical Center or its affiliates has failed to provide these services or discriminated in another way on the basis of race, color, religion, national origin, age, disability, or sex, you can file a grievance with: Corporate Compliance Officer at 134 Homer Avenue Cortland, New York 13045, (607) 428-5150, or (607) 428-5069 (Fax). You can file a grievance in person, by mail, or fax. If you need help filing a grievance, the Corporate Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**(Spanish)** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-607-756-3880

**(Chinese)** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-607-756-3880

**(Russian)** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-607-756-3880

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**(French Creole)** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-607-756-3880

**(Korean)** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-607-756-3880

**(Italian)** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-607-756-3880

**(Yiddish)** אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אויפמערקזאם. 1-607-756-3880

**(Bengali)** লক্ষ্য করন: যিদ আপিন বাংলা, কথা বলেত পোৱেন, তাহেল িনঃখরচায় ভাষা সহায়তা পিৱেষবা উপলক্ষ্য আছ। েফান করন 1-607-756-3880

**(Polish)** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-607-756-3880

**(Arabic)** ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-607-756-3880

**(French)** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-607-756-3880

**(Urdu)** خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 1-607-756-3880

**(Tagalog)** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-607-756-3880

**(Greek)** ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-607-756-3880

**(Albanian)** KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-607-756-3880

**(Ukrainian)** УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-607-756-3880