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## **Checklist for Diaper and Liner Requests**

(Please note that MassHealth uses the word "liners" to refer to the pad or insert worn inside an undergarment or brief)

- Letter of medical necessity
  - Diagnosis of incontinence
  - Primary diagnosis causing patient's incontinence
  - Signature of physician
  - Date
  - Explanation as to why patient requires both a diaper and a liner (ex: leakage, excessive urination, overflow, etc.)

### **AND**

- Prescription
  - Signed and dated by MD/NP
  - #quantity per month (248 maximum)
  - Size (for diapers)
  - Refills (11 maximum)
  - Date

**Fax the request over to Allcare Medical Supply  
508-865-6370**

**Call us anytime to check the status:  
508-865-4857 Opt 3**