



www.allcaremed.org

30 Grafton Street  
Millbury, MA 01527

Tel: 508-865-4857  
Fax: 508-865-6370

Email: [customer.service@allcaremed.org](mailto:customer.service@allcaremed.org)

## Checklist for Lubricant Requests

- Prescription
  - Signed and dated by MD/NP
  - #quantity per month
    - Maximum of 200 packets or 4 ounces per month
  - #Refills (11 maximum)
  - Diagnosis of either permanent urinary incontinence or permanent urinary retention
  - Primary diagnosis
  - Documentation of how the lubricant is being used

Fax the request over to Allcare Medical Supply  
508-865-6370

Call us anytime to check the status:  
508-865-4857

(choose option 3 for the Prior Approval department)